



# Maximising Individual Potential

## ORGANISATION PROFILE



Montrose Access





# our mission

*To provide support services to children with physical disabilities and their families to assist these children to achieve their maximum individual potential for participation in the community*



OCCUPATIONAL THERAPY



PHYSIOTHERAPY



RECREATION



RESPIRE



SOCIAL WORK



SPEECH PATHOLOGY



# INTRODUCTION

## History and purpose

MontroseAccess is the operating name for The Queensland Society for Crippled Children. The organisation was established in 1933 in response to the polio epidemic, where we originally provided institutionalised care for children affected by that disease.

Today MontroseAccess is a community-based organisation, which provides support services to children with physical disabilities and their families. Our aim is to assist these children to achieve their maximum individual potential for participation in the community.

In 2003 the Australian Medical Association (AMA) awarded MontroseAccess the AMA Award of Distinction for outstanding support in the community.

## Our services

Broadly, our services include:

- **Community-based therapy services**, to assist children with physical disabilities to integrate into their local schools and community. These services include occupational therapy, physiotherapy, social work and speech pathology, and are tailored to the individual needs of the child and their family.
- **A recreation program**, offering individual recreation counselling, activities and camps that enable children to enjoy similar leisure activities to those of their peers. At these group activities the children have fun, form friendships and enjoy challenges, which improve their self-esteem.
- **In-home respite services**, regular assistance in the child's home, enabling families to care for their child at home.
- **Out-of-home respite services**, providing short-term centre-based care for children whose families need a break from giving ongoing (often 24-hour) assistance to their child.

## Structure of the organisation

MontroseAccess is independent of government and religious affiliations. It is governed by an honorary Board of Directors, with the Chief Executive Officer overseeing day-to-day operations.

Over 115 staff are employed by MontroseAccess in the areas of respite, physiotherapy, occupational therapy, speech pathology, social work, recreation, administration and maintenance. More than 85% of our staff work directly with the children.



## Our Clients

MontroseAccess currently works with over 500 children living throughout Queensland, from the New South Wales border through to North Queensland and as far as Mount Isa in the west. We provide our services through an outreach program, with staff based at our three offices in south-east Queensland — in Brisbane, the Gold Coast and on the Sunshine Coast.

We offer programs from birth to 18 years of age where there is a perceived need that they can benefit from our services. We currently treat children with 68 different physically disabling conditions, the most prevalent of which are:

- Muscular dystrophy
- Juvenile arthritis
- Spina bifida
- Acquired brain injury (with resulting physical disability)
- Hereditary sensory motor neuropathy (CMT)
- Arthrogyposis

We also work with a number of children with rare conditions where the availability of assistance would otherwise be very limited. We do not duplicate services provided by condition-specific organisations. We provide services only to those children who would not otherwise be able to obtain them.



*MontroseAccess requires over \$3.9 million a year to continue its work (and still has clients on a waiting list awaiting a placement).*

# PRESIDENT'S REPORT



**JILL CROSS**  
*President*

As you would all be aware MontroseAccess (The Queensland Society for Crippled Children) celebrated its 70th birthday in 2003.

Given the organisation's long history it was considered appropriate to highlight this milestone event through two televised community service announcements; one focusing on our origins and association with Rotary and the other detailing our current services.

## 70th Birthday Reception

A reception was also held at Government House to celebrate our 70th Birthday. An event made possible by our new patron, The Governor of Queensland, Her Excellency, Ms Quentin Bryce, AC.

The evening was most enjoyable and very successful in enabling the organisation to share some of its achievements with a number of community representatives and dignitaries. We hope to build on the new relationships formed, to further our services to children with physical disabilities.

## Changes to the Board of Directors

Unfortunately, over the last twelve months, two of our longer serving directors have retired from the board.

Michael Fallon, who retired in February 2003, had been a director of the Society since November 1988 and was the President from 1999 – 2001. Graeme Ewin also retired in June 2003 after serving on the board since April 1974. Graeme was President from 1991 – 1993 and also served on a number of committees. We wish both Michael and Graeme all the best for the future.

In February 2003 we welcomed two new directors to the board. Jack Bryce is a principal in the international design firm, Minale Bryce Strategy Design, and has a background in marketing and urban design. Jack originally became involved with MontroseAccess when his company sponsored the design of our current logo.

Christopher Wille is a solicitor at Freehills. MontroseAccess enjoys a close relationship with Freehills and Chris's broad range of legal experience will be an asset to the board.

In September 2003, Mark Greenup also joined the board. Mark is the director of PR Graphics, Pad Print and Precision Badges. Mark is continuing a family tradition following in the footsteps of his Father, Barrie, and Grandfather, Mr Tom Mawhinney, both past directors of the society.

On behalf of the board I would like to express our gratitude for the support offered by our staff, supporters and volunteers during the past seventy years, without whom new programs, growth of services and new centres would be impossible.



## DID YOU KNOW...

*In 2002/03 MontroseAccess programs provided:*

- 13,163 hours of physiotherapy
- 13,288 hours of occupational therapy
- 13,337 hours of in-home respite
- 9,988 hours of out-of-home respite
- 8,603 hours of social work
- 8,331 hours of speech pathology
- 4,506 hours of recreation support
- 1,845 hours of hydrotherapy
- 175 sets of orthotics



DARREL BOURKE  
Chief Executive Officer

The past twelve months have been challenging, as we have tried to cater for an increased demand for our services while combating the tyranny of increased operating costs and ongoing inadequate government funding.

Last year it was reported with some enthusiasm that Disability Services Queensland was about to undertake a funding review. This review had the potential to realistically identify the true cost of service provision by organisations such as MontroseAccess.

Alas, our hopes were dashed when the allocation of funding was recently announced. Funding was restricted to organisations providing adult services and accommodation support. Children's services have again been overlooked and remain the forgotten portion of the sector. We are still receiving the same amount from Disability Services Queensland as we did from the department they succeeded in 1990, despite the significant growth in client numbers.

It is only through prudent management by the board and staff that we have been able to continue to expand with limited resourcing from the government. However, this situation cannot continue and we will persist in our active lobbying for increased financial recognition.

## Profile

There has been substantial progress made in marketing and raising the profile of the organisation, with many 'firsts' being achieved.

In April 2003 we conducted our first appeal to the general public. The purpose of this appeal was two-fold, firstly to establish a profile as a charity that needs support, and the second, to start realising some of that support.

The associated marketing campaign included the airing of community services announcements across metropolitan and regional television stations, a radio appeal and our first direct mail appeal, via an insert in The Sunday Mail, which reached 350,000 homes in South-East Queensland. These activities were quite successful.

*"...their hard work and dedication makes our services so highly sort after, and our organisation so highly regarded."*

We have seen an increased number of solicitors contacting the organisation on behalf of their clients, who wish to leave a bequest to the organisation. We have also had a number of past clients make contact with the organisation. In particular the Malcolms have become regular volunteers with MontroseAccess, and another, Paul Rigby, held a very successful bowls day for the organisation in early October.

Over the past year we have also had a number of interested parties visit with the organisation to become more familiar with our activities, with much of this interest attributable to our increasing profile.

Although we do not directly target our client families, we have had increased support for our marketing department from many of our client parents. This has included both cash donations and parents volunteering to organise activities to assist with fundraising, such as a warehouse bus tour.

I would like to acknowledge the extraordinary efforts of all MontroseAccess staff. I believe it is their hard work and dedication that makes our services so highly sort after, and our organisation so highly regarded.



# 70 YEARS OF CARING for Queensland Children with Physical Disabilities



In the 1930s, the world was in grip of a Poliomyelitis epidemic. Those who survived the infection were often left with severe physical disabilities, requiring active therapy. Brisbane Rotary arranged a public meeting in Brisbane City Hall to discuss the means of assistance for children affected by the epidemic. Over 480 citizens representing practically every public organisation in Brisbane City attended the meeting on 14 September 1932. From this meeting the Queensland Society for Crippled Children was registered in April 1933 and the first Directors of the Society were elected.

Brisbane Rotary spearheaded a fundraising campaign to enable the establishment of The Queensland Society for Crippled Children. Mr George Marchant was instrumental in the establishment of Montrose, first gifting his home at Taringa to the Society, and later purchasing our present site, formerly known as "Ardoyne". Montrose then had accommodation for 90 children and provided a complex service to the children, including long-term accommodation, schooling, dental treatment and even a barber.

Thanks to advances in medical practice, the need for treatment of children with Poliomyelitis waned and in 1959 Montrose reviewed its function and found that there was a great need for assistance for children with diverse muscular disabilities, juvenile rheumatoid arthritis, asthma and other conditions.

In the early 1980s our service delivery changed to enable families to care for their children in their own homes, with Montrose staff providing support. In 1992, Montrose staff commenced the current mode of service delivery, which is the provision of therapy and respite services to the children in the community. Our mission is to assist children with physical disabilities reach their maximum individual potential.

In 2001 Montrose changed its operating name to MontroseAccess, and in 2002 adopted a new logo to replace the Montrose family crest. The Queensland Society for Crippled Children remains as the registered business and charity name.



*Since 1933, The Queensland Society for Crippled Children has provided therapy and support services to thousands of children. We are continually developing our services, to ensure our clients receive the highest level of care possible.*



## AMA AWARD

At the 2003 Presidential Inauguration at Customs House, President of the Australian Medical Association Queensland, Dr Russel Stitz awarded MontroseAccess the AMA Award of Distinction.

The AMA Award of Distinction was established by the Association in 1985 to honour the contribution of a non-medical individual or organisation judged to have given outstanding support in the community, while embodying the high ideals of the medical profession of service to humanity.

"MontroseAccess was presented with this prestigious award in recognition of the tremendous amount of work they perform in the community, and the commitment the organisation has in delivering those essential services," Dr Stitz said.

"I was honoured to present this award to MontroseAccess on behalf of medical practitioners in Queensland in recognition of the vital support services the organisation provides to children with physical disabilities in the community.

"MontroseAccess provides an important service in the community of helping children with physical disabilities to reach their maximum individual potential, and also



supports their families in the children achieving this - an invaluable service in the community which deserves recognition," Dr Stitz said.

MontroseAccess has always strived for excellence and international best practice, and it was a great honour for the organisation to receive this recognition for the services we provide to the community.

## 70TH ANNIVERSARY RECEPTION



MS QUENTIN BRYCE, AC  
*Governor of Qld*

MontroseAccess's Patron, Her Excellency the Governor of Queensland, Ms Quentin Bryce, AC, hosted a reception at Government House this year to celebrate the organisation's 70th Birthday.

Many prominent Brisbane business people attended the reception, and displayed an interest in MontroseAccess and the essential services our organisation provides to the community.

Ms Bryce spoke of her family's long history with the organisation - her mother is a past volunteer from Montrose Home. She also spoke of her admiration for the mothers of children with severe physical disabilities, and the strength and courage that they display in their daily lives.

MontroseAccess's President Mrs Jill Cross took the opportunity to highlight the organisations need for community support. There is currently an inherent need for MontroseAccess's therapy and support services for many children across Queensland, and the organisation is currently unable to meet this need due to a lack of funding.

Through their community leadership positions, it is anticipated that many of the attendees will take an active role in supporting MontroseAccess within the community.





SUE TONKS

## Respite Services

### Out-of-Home Respite

The out-of-home respite service operates from our Corinda site during weekend and school holiday periods. This facility caters for up to six clients at any one time with clients being able to choose single or twin share accommodation. All rooms are air-conditioned and clients have access to a computer connected to the Internet, a variety of games, and televisions in their rooms.

Usage of the service continues to grow in popularity particularly for clients in their early to late teenage years. Clients also use the facility as a venue to meet with their friends and peers. The respite service is currently focusing on providing appropriate and safe accommodation, which allows clients to develop friendship groups and participate in age appropriate community based recreation. This is particularly beneficial to country clients who often have difficulty in maintaining friendships due to issues of distance. The ability to re-connect with friends over school holiday periods assists clients in the building of close and lasting friendships, while providing families with an opportunity to relax and pursue other interests.

The Commission for Children and Young People has commenced a Community Visitor Program aimed at ensuring the safety and wellbeing of children and young people accessing supported accommodation venues. The community visitor visits our facility at Corinda every month spending time with clients and staff as well as following up on any concerns that may arise during her visit. The results of this program have been very positive and the service is looking forward to



continuing the program with the view to ensuring the highest quality of care and support is provided to our clients.

### In-Home Respite

The in-home respite service offers support to clients and their families in their own home. Disability support workers' duties can range from attending to the personal care needs of clients, to providing respite for family members in order for them to participate in activities outside of the home. Staff are employed in consultation with families to perform specific duties aligned to individual families needs.

This service has provided short and long-term support for sixty-one families over the past financial year with 321 hours of care being allocated each week. Budgetary constraints have not allowed for the expansion of the service over the past year and there is currently a waiting list of families wishing to access the service when resources become available.



*"... we are receiving more referrals from the local education and therapy staff who see us as a specialist support for their services."*



HELENE  
FRAYNE

### Therapy Services

The challenge for therapy services in 2003 has been managing the growing number of referrals of children with significant physical disabilities. Therapy services supports over 500 clients with more than 30 children on waiting lists for admission.

The following factors have contributed to the increase in demand:

- Improved medical procedures causing increased survival rates of 'at risk' children
- Population growth in Queensland
- Restricted hospital outpatient services
- MontroseAccess's reputation as a 'hands on' therapy service provider
- The increased profile of our service

During 2003, there have been significant changes in the demographic profile of our clients:

- Numbers of small children and secondary children on the caseload have doubled
- In 2002, 58% of the caseload was under five and/or had a severe disability. In 2003, 79% of our clients fall within this category

MontroseAccess provides therapy services tailored to the individual needs and priorities of the child and family. Our goal is to provide the best service possible to as many children as possible, making efficient use of our resources.

During 2003, the therapists, recreation officers and social workers have extended the number and diversity of groups to manage the caseload needs and exploit the socialisation, peer support and networking opportunities for the clients and their families. Some of our successful groups include:

- Playgroup for little children and networking and education for parents
- "Steps to School" program for children and parents, which targets clinical and parental issues prior to school entry, which was sponsored by the Reuben Pelerman Benevolent Foundation
- Moreton boys' group for social skills and community access
- Small community based art, craft and music groups

- Mothers' support groups targeted at parents in the same geographical area and those whose children have a similar diagnosis
- The Family Support Program, which was made possible by a generous donation from Perpetual Trustees
- Recreation groups



### Use of the Corinda site

MontroseAccess is committed to community-based therapy services, however it is sometimes more effective to encourage families to attend our Corinda centre.

- MontroseAccess has a hydrotherapy pool at Corinda which is open to the public on a 'user-pays' basis. Hydrotherapy programs for groups of children also operate at the Gold Coast, Northern Brisbane and Red Hill
- Programs in living skills suite – cooking skills, and independence in self care
- Country families visit Corinda for intensive assessment and treatment
- Many children visit for specialised services e.g. serial casting, wheelchair prescriptions

We also have a resource centre at Corinda where equipment and aids are stored. Equipment is integral to promoting independence of clients and implementation of therapy programs and MontroseAccess has expanded its resource centre to meet this need. Our orthotics workshop is also located at Corinda.



### Recreation Programs

The recreation officers have been required to modify their programs in response to difficulties in obtaining insurance for adventure activities, however the children continue to enjoy a wide range of outings and activities. The recreation officers support a variety of therapy and group programs to ensure leisure opportunities for children are always included.

There is a huge demand for holiday activities and camps. Again, there are always waiting lists for camps. Holiday activities are also popular. A visit to one of these events is an uplifting experience as the children enjoy archery, craft, outings to theme parks and zoos, wheelchair sports, and trips on the flying fox.

### Around the State

MontroseAccess has two regional offices which are highly valued by the communities in which they operate as local service providers. The organisation's goal is to make these offices as independent as possible. We are attempting to:

- Build up their resource and equipment loan pools
- Provide adequate administrative support staff in both offices

### Gold Coast

MontroseAccess has 89 clients supported by this team and 12 children on the waiting list. After difficulties in obtaining a paediatric physiotherapist, there has been a stable staff complement during 2003.

The benefits have been:

- The team has taken additional clients
- The tertiary student program has expanded with all therapy disciplines training university students
- There has been active involvement in interagency service planning

Further increases in therapy hours and office capacity are needed to support children on the Gold Coast. Fortunately, MontroseAccess has been allocated land by the Gold Coast City Council and the Commonwealth Special Education Non-Schools Organisation has made a substantial capital grant for a purpose built therapy centre and office building. On its completion, the team will be able to offer a greater range of services.

### Sunshine Coast

The Sunshine Coast team is now well established with 59 clients, and two children on a waiting list for services. The team provides physiotherapy, occupational therapy, speech pathology, recreation and social work services to children living from Caboolture to Gympie and they also have an outreach service to Hervey Bay, Maryborough and Bundaberg.

### Outreach Service

MontroseAccess provides services statewide with consultative therapy to children living in a variety of communities including coastal and western towns throughout Queensland. Clients, families and education staff are visited by the outreach teams at least twice per year and are provided with the opportunity to have intensive assessment and therapy when they visit Brisbane. Between visits, the team members are available via phone and Internet to discuss ongoing issues in the child's development with all interested parties.

All outreach teams have had increased referrals and the communities welcome their visits and the support they provide to local therapists and teachers. The experienced therapists on these teams travel thousands of kilometres each year to support children throughout Queensland.





## New Gold Coast Office in 2004

MontroseAccess has been providing services to children with physical disabilities on the Gold Coast since the early 1930s. In 1994 MontroseAccess opened its first Gold Coast office at Robina. In the past nine years our services to the Gold Coast region have grown rapidly, due we believe, to the young demographic of the Gold Coast region. We have an entrenched waiting list of children requiring services. This office space does not meet our current needs, and provides little or no opportunity for future expansion of staffing.

The Robina office is inaccessible for people with physical disabilities. It provides office space but no storage for disability equipment, it has no treatment room, and does not provide a facility for splinting or plastering. Due to lack of accessibility it is impossible to see clients in the office, which is stifling to the flexibility of service provision.

As a result of continued demand for our services and related issues we require new facilities. The Gold Coast City Council (GCCC) has responded to this community need by nominating the organisation to be included in a new community estate at Arundel. The GCCC has made the land available and now our organisation is gearing up to build an appropriate facility.

The proposed facilities will have the following features, which will enhance service provision to Gold Coast children with physical disabilities:

- Fully accessible for people with physical disabilities
- Adequate space for current staff and for future expansion of staffing to provide services for more children
- Treatment space for assessment of individuals and for group therapy and programs
- Kitchen and bathroom for independence training
- Outdoor treatment areas in the form of playgrounds and informal play areas
- Space for specialised treatment such as upper and lower limb splinting and manufacture of orthoses and for serial casting
- Adequate storage for disability equipment, which can be loaned to clients at no cost

MontroseAccess is currently in consultation with architects, developing the plans for the proposed facility. The organisation is also still seeking community support to fund the construction of various aspects of the facility. It is hoped that by the end of 2004 building will commence.

## OUR CAMPS

### Theme Park Camp

Fifteen teenagers (nine boys and six girls) descended on the Gold Coast for 2003's 15-18 years camp. The camp was held at the Cerebral Palsy League Queensland (CPLQ) units at Labrador, from Monday 30 June to Friday 4 July 2003.

On the Monday the majority of the group travelled to the Gold Coast with the balance meeting the group at the units. On arrival at the units the group unloaded all the gear before heading to Harbour Town for a bite to eat and a bit of bargain hunting. In the evening the group travelled to David Fleay's Wildlife Park for a BBQ and a spot-light tour of the park. On the Tuesday the group packed up after breakfast and headed to Dreamworld for the day. In the evening the campers from Teenage Adventure Camp Queensland (TAC-Q) joined them for a party in the CPLQ Common Room.

Wednesday saw the entire group travelling to the Workers' Club for lunch followed by an afternoon of Ten Pin Bowling. The evening was spent relaxing indoors, playing board games and watching TV.

Most teenagers love going to the movies and shopping, and this group was no exception. So on Thursday it was off to Pacific Fair. In the afternoon most people created outfits and decorated their faces in preparation for an evening at Dracula's Cabaret Restaurant. Dracula's provided a great night out with all participants laughing their way through dinner.

On the Friday the group packed, cleaned up and travelled to Movieworld for the day. They spent the day exploring the park, meeting the characters and watching the shows. The weary campers arrived back at MontroseAccess's Corinda office at about 5pm. The campers certainly enjoyed themselves and the activities offered during the week, with everyone in the group mixing well and involving everyone throughout the week. Thank you to the staff that worked tirelessly on the camp, Barbara and Chris for their catering for the party, and the support received from TAC-Q during the week.



### 10 to 14 Year Olds Camp

Monday 22 September seemed like a normal day for most, but for twenty-one MontroseAccess clients and eleven staff it was just the beginning of five days of fun, the annual 10 to 14 years camp. Most of the campers met at MontroseAccess Corinda, climbed aboard the bus and headed off up the coast to The Mapleton Centre. This camp and conference facility is owned and operated by the Queensland Baptists, and was their home for the next five days.

On arriving at the centre the group met up with the rest of the campers who had come from the Sunshine Coast and started to move into their new homes. They spent the rest of day one getting to know the campsite and each other, playing games and establishing the rules for the camp. Monday night was spent getting settled into the rooms and playing board games.

It was bright and early on day two when most of the campers were out of bed, much to the disgust of the staff. After breakfast they went for a walk around the campgrounds before heading off to Australia Zoo. They arrived at the zoo just in time to see the Crocodile feeding show. After the show one of the keepers introduced Cosmo, a baby American Alligator, to the campers, who they were able to pat and have their photos taken with. After saying goodbye to Cosmo the group split up and explored the zoo.

Once they had seen the rest of the zoo they all met up at the Birds of Prey show before heading to the gift shop and then back to Mapleton. After dinner the rest of the night was spent making sock and hand puppets.

Day three dawned a little bit later for the campers, but still too early for the staff. It was Wednesday and that meant it was flying fox and orienteering day. They were joined by Aaron and Liz from the PCYC's G.A.R.L.I.C.

*"The camp was loads of fun.  
I made some good mates and I  
cannot wait for the next one."*



program and three of the outdoor activities staff from The Mapleton Centre. Wednesday night was Video night with chips and lollies.

On Thursday the group made some craft items and practiced their archery skills. Thursday night was the last night of camp it was party night, with music, dancing and party food. There were many laughs as the group watched the video of the camp and looked at the photos.

Friday morning was spent packing up and cleaning out the rooms so that they could sadly head home after lunch. MontroseAccess would like to thank everyone who helped out on this year's 10 to 14 year olds camp. Without your efforts the camp would not have been the success that it was and our thanks is best expressed through the comments of the kids:

- "The Mapleton camp was cool"
- "The camp was loads of fun. I made some good mates and I cannot wait for the next one"
- "The camp was excellent. All the staff joined in and we all had great fun"



## Weekend & Holiday Activities

### DMD Siblings' Weekend

The Duchenne Muscular Dystrophy Siblings' Camp was held at MontroseAccess on 16 to 18 May 2003 with thirteen participants aged 9 to 15 years from Brisbane, Toowoomba, Townsville and Cairns. This annual camp is intended to enable children to have some fun together and establish relationships with children in similar circumstances during their school years.

It was a very busy weekend packed with a variety of activities, including personal reflection games, ice-skating, a CityCat ride, a visit to South Bank, city shopping and a day at Dreamworld. The camp was enjoyed by all and the social work and recreation departments look forward to repeating this event next year.

Our very special thanks are extended to the Apex Clubs of Townsville and Cairns who generously financed the travel for children from their areas.

### Holiday Activities Program

Throughout the year during the school holiday periods, MontroseAccess's recreation department runs a holiday activity program. This provides children with the opportunity to meet other children with physical disabilities, who are in a similar situation, and develop their friendship and support networks. These activities assist to alleviate stress from the family unit, by providing parents and siblings with respite during the holiday period.

During the June school holidays, two activity days were held at the Corinda office and one on the Gold Coast. In September, the Corinda site once again became a playground for children for three days, and over the Christmas holidays activities were held for three days each week.

During the holiday activities programs, the children have been able to enjoy a variety of activities, including:

- Arts and craft activities, such as clay modelling, jewellery, etc.
- Movie days, both in-house videos and theatre visits
- Physical activity such as ball games
- Visits to theme parks such as Currumbin Wildlife Sanctuary and Movie World
- Outings to parks (Roma Street Parklands and South Bank), and museums

MONTROSEACCESS HAS ALWAYS OFFERED FAMILIES SUPPORT AND COUNSELLING, BUT HAS PREVIOUSLY LACKED THE RESOURCES TO OFFER CARERS A MORE MEANINGFUL BREAK FROM THEIR YEARS OF CARING. WITH THE ASSISTANCE OF FUNDING FROM THE EDWARD CORBOULD CHARITABLE DISTRIBUTIONS FUND, MANAGED BY PERPETUAL TRUSTEES, A PILOT FAMILY SUPPORT PROGRAM BEGAN IN JULY 2003. THIS PROGRAM WILL ALLOW MONTROSEACCESS TO PROVIDE RESPITE, CARE AND SUPPORT TO APPROXIMATELY 188 INDIVIDUALS THROUGHOUT 2003/2004.

## *family support*



*Dear Jane, Rhonda, Carlie and to everyone who thought, contributed, suggested, or had the slightest input into the Mum's retreat. What a very special weekend that was and what an amazing group of women. I have no idea how they are still coping with all they've been through. They were truly inspirational in themselves. The weekend was also a great bonding time for Pete and the boys – although I don't think they've ever had so much takeaway before – thanks again.*

*Kathryn*

Parents of children with physical disabilities often need to supply 24-hour care to their child, and in many of these children become more dependent, physically and emotionally, as they age. Due to the family situation heightened stress is often apparent. This can lead to conflict, and potentially family breakdown. Siblings often suffer also from guilt, jealousy and grief.

Through flexible programs social workers can strengthen the family unit, better enabling it to support and manage the child with the disability and other dependents. The flexibility of the program also allows social workers to address the most critical individual family needs in a timely manner.

### Family Support Activities in 2003

The Family Support Program is a year-long program, and in 2003 the first half of the program was trialed from July-December. A number of activities were run, including:

- Fathers' retreat
- Father's Day function
- Three Mothers' retreats
- Two siblings' days



## *respite, care and support*

### Fathers' Retreat

A weekend for fathers of MontroseAccess clients was held at Windward Passage, Golden Beach, 30 to 31 August 2003. The three fathers that attended all had children with muscular conditions, some with intensive needs. The bad weather prevented the planned activity of boating and fishing, but none of the participants felt that this detracted from the weekend. The group was able to enjoy meals at different venues, check out the Sunday markets and paid a most interesting visit to the Queensland Air Museum.

The fathers were also able to bond as parents of children with disabilities and found a lot of common ground as carers. The weekend provided them with a supportive atmosphere and time to compare notes on both practical issues and the level of emotional attention their children require. The fathers commented that the retreat improved their capacity to cope as carers on an ongoing basis, and they would all be enthusiastic to attend such an event again.

### Father's Day Activity

A group of five fathers gathered at Wellers Hill Bowls Club, supported by a MontroseAccess social worker and recreation officer. After a BBQ lunch the weather set in with a torrential downpour. Thanks to the good officers of the club, the greens, which would normally be deemed unplayable were opened to the MontroseAccess group.

Four of the fathers had sons with more severe forms of muscular dystrophy, and the other a son with severe disabling arthritis. The fathers were able to talk about common experiences with regards to the care required for their sons, and a particular activity that a number of their sons enjoy, electric wheelchair sports.

Feedback from the fathers was that they enjoyed the BBQ and lawn bowls, and the chance to socialise with others that share a common experience in providing care. It was felt to be a relaxing few hours away from the family demands and a positive experience.

### Siblings' Activity Days

During 2003, two siblings activity days were held. The first was on Saturday 23 August. Six children between the ages of eight and twelve met at SouthBank, before taking the CityCat to New Farm Park. The activities began with a discussion about being a sibling of a child with special needs. After sharing their feelings, frustrations and experiences with children in similar situations, they all participated in recreation activities, including earth ball soccer. The afternoon concluded with a treasure hunt around New Farm Park.



The second siblings day was held on Saturday 1 November. Five children gathered at MontroseAccess at Corinda. Again, they participated in introductory discussions on what it's like to have a sibling with special needs before undertaking a special exercise using strength cards, which focussed on the particular strengths of each of the children. They then participated in arts and craft activities, played a game of volleyball and had a yummy afternoon tea before running madly around in search of goodies in the MontroseAccess Mega Treasure Hunt. The



# independent support networks

treasure hunt was a cryptic hunt for pieces of a treasure map, which led them around the MontroseAccess grounds, until finally they found the treasure chest full of "loot".

At the end of both days, the children participating reported that it was very helpful and they enjoyed themselves immensely. A couple of children have asked when the next day will be held. The siblings days provided the children with the valuable insight that they are not alone in having a sibling with special needs. The children felt supported because the other participants understood their difficulties, and they were able to talk about what it is like to live with a sibling with special needs.

### Mothers' Retreat

Two mothers' retreats were held, one in September and one in November. For the September retreat, nine mothers travelled to Windward Passage, Caloundra. They spent the day at Maleny, shopping and enjoying a leisurely lunch, before returning to Windward Passage for a pampering afternoon massage. Once they were all relaxed, the group went out for dinner, which gave them the opportunity to talk about their situations and share their experiences.

After breakfast, all the mothers had free time to themselves. As some children with severe physical disabilities require 24-hour care, this special time alone to relax was warmly welcomed. After lunch, the Mother's said their goodbyes to the cosy unit and each other, and returned to their families in a much more relaxed state.

The November mothers' retreat brought together women from as far away as North and Central Queensland. This provided them with a rare opportunity to talk to other women who are in a similar situation to themselves. Families from rural communities are often the only family in the town with a child with physical disabilities.

The feedback received from the mothers is that not only was the retreat a nice relaxing weekend, but it provided them with a fantastic opportunity to talk and learn from other mothers, to gain support and feel better equipped to face life's challenges.

### Family Support Activities 2004

In 2004, there are a number of activities planned for the Family Support Program, such as:

- A Duchenne Muscular Dystrophy siblings' camp
- Four parents retreats
- Two siblings' days (one per term)
- A Mother's Day function

Positive feedback has been received from families who have participated in family support program activities. MontroseAccess anticipates that through the family support program, the organisation will be able to link socially and physically isolated parents so that they can establish independent support networks; value the role that parents take on in caring for a child with physical disabilities in their own home; strengthen the family unit, via support, stress release and counselling, and to contribute towards preserving the family unit.

*To anyone & everyone who made the mothers weekend away possible. I would like to take the time to let you all know how much the weekend away meant to me. At this time in my life I felt that there was no bright side or nothing good to look forward to but all of you and the other mums changed that for me. Just the thoughts and care that was put into the weekend has made me see that there is love out there and someone cares enough to make a change in my life. I do see that light now and I will reach it soon. Thank you again for all your caring thoughts, it was much needed.*

Kim

*It was smiles all round as the first batch of computers, which were donated by Macquarie Bank Limited, were distributed to eager clients of MontroseAccess.*

In mid 2003 Macquarie Bank Limited donated 25 computers, to be given to MontroseAccess clients who need the equipment for educational and entertainment purposes.

MontroseAccess was inundated with applications from clients who were in need of a computer. Macquarie Bank quickly realised the great need for children with physical disabilities to be able to access a computer, and so they increased the number of computers they were donating to meet the demand – a total of 55 computers.

Volunteer Andy Case happily dispatched the computers to excited parents and children when they arrived at MontroseAccess's Corinda office. The families were all very happy to receive this equipment, and very appreciative of Macquarie Bank's generosity.



Quotes from thank-you letters written by parents:

### **Jo Sewell**

*A computer is something which is out of our reach at the moment and for anytime soon in the future. I am so excited for Alix, for her to be able to do work from school which will help her to be able to maintain, develop at her own speed. A chance which her father and I may not have been able to provide for her! Alix even wants to give her computer a name!*



*“...a twinkle in those sad eyes.”*



### **The Ford Family**

*We were thrilled to hear of Johana being successful in the application and already she is talking about what she is going to do with it and where she is going to put it. Nothing like seeing a twinkle in those sad eyes.*

### **The Harding Family**

*We are writing this letter to you, to show our sincere appreciation, and gratitude as we were so overwhelmed when we received your recent letter stating that our daughter Tamara was to receive one of the computers. Tamara has shown a great deal of improvement since she has been involved with MontroseAccess, and we are very thankful for all the work that the Bayside team has put in to get her to the level she is at today. Not only has Tamara come a long way academically, she has also grown into a very confident young lady, who is not shy to give things a go and will now offer you her best.*

KOOL  
KIDS



### Joleen Morris

Joleen is a budding artist, and shares with us some details of her passion for paint.

Hi my name is Joleen Morris, I am 13 and have Dermatomyositis. I am also in a power wheelchair, which is pretty cool cause I can go where I want. Last year I went to MontroseAccess art lessons every second Friday, it was really great!!

Jeanette, the teacher was a very good artist and a lovely person. She helped me a lot with my painting, and I learnt heaps. I'm so sad because the art lessons from MontroseAccess have finished. I'm pestering Mum to take me to other lessons but they are so dear and they have horrible things called steps and wheelchairs don't like them Ha Ha Ha!! I've actually just finished a painting for my Pop, it's his birthday soon, I painted him a Kookaburra and I hope he likes it.

I normally write with my right hand, but because of my condition, I have to train myself to paint with my left hand. This is really hard as I also have to lie down when I paint, cause I can't sit up for long, which is also hard but I get there.

A big thanks to David from MontroseAccess, he's really nice, he's organised art and craft days. I'm going to see what it is like, cause I love art and craft, but my hands make it hard sometimes. Thank you MontroseAccess for everything.

### Doug Robins

My name is Doug Robins. I'm 15 and I'm in grade ten at Smithfield High in Cairns. My school has a fantastic drama department. I like drama so much, I took it twice this year! My drama teacher, Ms Aleksic says not to think about the fact that I'm in a wheelchair but just to go for any part I want. So, me having Duchenne Muscular Dystrophy didn't stop my Extension Drama group from being judged second at the Amnesty State Finals.

*"In fact it was lucky because MontroseAccess was able to care for me at night."*

The week after the drama trip I went to camp on the Gold Coast. We went to Movie World, Dreamworld, Draculas and fishing. The Lions ladies cooked for us and we had the best time. I met some new friends and caught up with my old friends.



I have brothers, Geoffrey who is about to graduate from school, Matthew who is a second year apprentice fitter for MIM and Duke, our massive dog who thinks he is one of the boys.

I go to the movies a lot with my friends but mostly I play video games with my brother, check my email or read fantasy novels. I also swim twice a week at the local pool. Next year I'm going to be in year 11 and I can't wait because this means I get spares. I'll be learning French next year – the language of love.

For my next performance I'm writing a piece about capital punishment but that's another kind of electric chair! One day I'd like to write and direct plays. Thank you MontroseAccess for supporting one of my dreams.

## Tammy-Jo Sheehan



Tammy-Jo is thirteen years of age and lives at Tugun on the Gold Coast. Tammy-Jo has had to face the effect of not one, but two severe disabilities in her life, and has met these with her own unique blend of humour, activity and positive thinking.

Tammy-Jo was born with the condition of Arthrogryposis which necessitated her undergoing a number of surgical procedures on her lower limbs in her younger years to correct contractures in her joints. Despite these procedures and having a number of falls because of her physical problems Tammy-Jo was always active in the playground, especially liking swimming and bike riding.

At the age of ten, Tammy-Jo became extremely ill and spent a number of weeks in hospital. She was diagnosed with Stevens-Johnson Syndrome. This was a severe condition which involved the eruption of blisters and a rash over her body. Tammy-Jo pulled through this potentially fatal disease but was left with damage to her eyes, which left her blind. Tammy-Jo took this blow in her stride and entered back into her previous lifestyle as much as possible and began to learn Braille.

A number of months after her illness, her family, who are very supportive, moved to the Gold Coast. Tammy-Jo, who is a creative girl, began taking singing lessons and has been talented enough to give a number of public performances including the Gold Coast Arts Centre and Marymount College. She further exhibited her musical talent by learning to play the piano very well, mostly by teaching herself, after she became blind. Tammy-Jo attended the music camp run for blind children at Mittagong, New South Wales in July of this year. She is particularly interested in popular music and likes performing publicly, the bigger an audience the better!

Tammy-Jo started attending Miami State High School this year and will be a particularly positive influence at school. For instance, Tammy-Jo has quickly learned sign language to be better able to communicate with a particular friend who is deaf.

There is the possibility that in ten years or so Tammy-Jo may have regained some of her sight. An operation to attempt to restore her sight has been deemed too dangerous. Whatever the future may bring, Tammy-Jo has said that she will accept and live with it.

And Tammy-Jo's motto for life? Which she expresses with apologies to Harry Potter – "Try and stay happy. What happens will happen. Meet it when it comes. Get on with life."

## Cameron Whittaker

Cameron Whittaker is fourteen years of age and lives at Helensvale on the Gold Coast. Cameron was diagnosed with progressive muscle weakness a number of years ago and now mobilises exclusively in his manual wheelchair. Rather than letting this restrict him, Cameron has built up an impressive record in national wheelchair sports over the past several years. Initially, Cameron's grandmother got him onto wheelchair sports in the form of wheelchair basketball. When this activity folded, Cameron became involved in wheelchair racing. To start with he did not really have a suitable chair, but when he acquired a Chromo Chair he began to regularly compete in events such as half-marathons and Junior Nationals.

At his first Gold Coast half marathon, Cameron came seventh, and at last year's event he came second overall. He is now looking to lower his personal best in the next Gold Coast event in July. Cameron is number one junior in Australia for road racing and regularly competes with great success in other states. He has been to Adelaide recently where he took 18 seconds off his personal best time for the 1500 metres (no mean feat), came first in his category and third overall. Cameron recently attended an elite training camp and has met internationally famous athletes including Louise Sauvage.

Cameron trains six or seven days a week to achieve his goals. He believes that sacrifices are necessary to achieve his aims, with his ultimate dream being to compete in a Paralympics. He feels that his dedicated training regimen at times may infringe on his time socially and educationally, but the other side of the coin is that he has got to go to a variety of interesting places and meet a large number of interesting people, that he might not have met otherwise, as well as keeping him very fit. Cameron's family are very supportive of him. Cameron himself is taking a mature approach to his racing career and plans to extend his school attendance so he can achieve his sporting aims, as well as being positive in pursuing his interest in computer studies with hopefully a career in that industry to follow when he leaves school.



## WHERE ARE THEY NOW!



### A "1943 Vintage"

David Malcolm describes himself as a "1943 Vintage", as that was the year he came to live at what was then known as the Montrose Home for Crippled Children. He was just three years of age. At the time, children resided at Montrose and were provided with a complete service which encompassed long-term accommodation, schooling, therapeutic treatment, dental treatment and even a barber service.

David still remembers his first day clearly, as Santa Claus was visiting the Montrose children. This was David's first encounter with Santa, who he found to be a rather scary looking man. The first Christmas present he received from Santa was a red tin drum – and he proceeded to make a lot of noise with it!

In 1954 David left Montrose Home and went to live at Pamela Roles Home for Boys, where he learnt the trade of carpentry. After he was discharged, David felt a great need to contribute to the community. He approached the Wynnum Radio Cab Company, and was trained as a telephone switchboard operator.

In 1966 David worked for the cab company at night, and during the day he was Montrose's driver, transporting clients between Montrose Home, Pamela Roles Home for boys, Ernest McPherson Home for Girls and the Dunbarton Holiday Home. This was a fortuitous job for David, as three years later while undertaking the position for Montrose, David first met his future wife Carol.

Carol, another client of Montrose Home, became a client of the organisation when she was just three-years old in 1953. As she entered her teenage years, she was transferred to the Ernest McPherson Home for Girls.

On Carol's 21st Birthday David proposed. The couple were married later that year. Mr Herb Watson, the then manager of Montrose Home, gave Carol away. Today, David and Carol are assisting to strengthen the future of MontroseAccess through being regular volunteers for the organisation.



### Max Davy

Max is twenty years of age and lives at Helensvale on the Gold Coast. Max was diagnosed as having Duchenne Muscular Dystrophy when he was three-years old and has been mobilising in an electric wheelchair since 1993. He received MontroseAccess services until he was recently discharged.

Max has never let a physical disability stand in the way of what he has wants to accomplish. Always a high achiever academically at school, he got his first computer at the age of eight, and was determined to achieve a career in multimedia. He began constructing web pages at the age of fourteen.

Max completed grades 9 and 10 at Helensvale State High School in one year to go straight into grade 11. He began his university degree in Multimedia at Griffith University on the Gold Coast at the age of sixteen, and completed his studies, which were awarded with distinction, while completing a number of paid contract projects in web design.

Max's impressive portfolio includes a number of testimonials from teachers at high school and university, who describe him as "one of the best in the state". His creativity is viewed as being exceptional, and they regarded him as more of a peer to the teaching staff than a student. Max now has his own company, Oz Impact Multimedia, and together with his business partner, has completed a number of projects for Education Queensland, Griffith University and a number of private businesses.

Max feels that he is lucky as his line of work is also a major interest for him, but far from being a computer nerd, he also has an interest in politics, philosophy, contemporary culture and cinema. He is also an informed debater on a number of topics, as well as being an excellent chess player.

Max believes that a single-minded determination to follow through with a personal vision is vital to any person overcoming a disability, at whatever level, and that to concentrate on ability rather disability is also a key.

Max's website – [www.ozimpact.com](http://www.ozimpact.com)



## Paul Rigby

Paul Rigby was five years old when he first came to reside at MontroseAccess, then known as Montrose Home. Paul's mother, Phyllis, remembers that time well.

"He was just like a rag doll. He couldn't walk or talk," she said. Thanks in part to the therapy and support services provided by MontroseAccess, and to the sheer determination Paul had, he was able to overcome these obstacles.

He can still remember how hard it was to learn to walk. He remembers struggling to take the next step on crutches, and another child lying in a bed near him said "why don't you just give up".

"No way," he quickly replied at the time.

"I've always been a fighter, and always will be," Paul says with a smile.

Paul fondly remembers his time at MontroseAccess, especially the friends he made. Not only did Paul become attached to them, but his family did also. Many parents who lived in country areas where unable to take their children home on weekends, so Phyllis would often invite them to spend the weekends with them.

The children of MontroseAccess became such a part of the Rigby family, that they even took some on family holidays to the Gold Coast. They also celebrated birthdays for Paul's friends at their family home.

It was the tight-knit community environment at MontroseAccess that Paul loved, so it is not surprising that Paul loves living on Bribie Island, where he has now been for 22 years.

In 2003 Paul contacted his local bowls club and organised a charity bowls day for MontroseAccess. Paul wants other children to be able to receive the same therapy and support which he was able to access as a child. The charity bowls day was very successful, raising over \$6,000.00. The event will be held again on October 10, 2004.



## Tom Dickson

In 1982 Tom commenced at Montrose for school and therapy. He lived with us until 1988 when he was fully integrated into Corinda Primary School. Tom stayed in and out of Montrose throughout his primary and high school years. He has many fond memories, including playing cricket with the nurses, numerous water fights and the commencement of his involvement in sport. He learnt to play Electric Wheelchair Hockey, Soccer and Football.

He has continued to play sport and has attended the National Electric Wheelchair Sports Competition (NEWS) since 1991. For the past seven years Tom has been the captain of the Queensland team and has been selected on a number of occasions for the Australian team. In 2001, the NEWS competition was held in Queensland for the first time in its fourteen year history with Tom as the Chairman of the committee responsible for getting this event off the ground. In 2001 Tom travelled to America to play for Australia in Power Hockey.

After completing school at Corinda High, Tom studied a Diploma of Business Accounting at TAFE. He received a Queensland Government traineeship through Commonwealth Rehabilitation Services, which led to his current position at Crown Law, Department of Justice as a paralegal. He continues to enjoy playing sport in the South East Queensland Competition.

As well as work and sport Tom has an active social life, enjoying Brisbane Lions games, cricket and attending music festivals such as Livid.



*"My vision for the future is to see more teenagers with physical disabilities actively pursuing a university education..."*

## Laurel Hellyer

Laurel Hellyer began volunteering for MontroseAccess in December 2002, when she undertook gift-wrapping at our charity stand at Myer Indooroopilly and also assisted with the Christmas Holiday Activities Program. Throughout 2003, Laurel has been an enthusiastic supporter of MontroseAccess, volunteering at many fundraising events.

When asked what inspired her to become a volunteer for MontroseAccess, Laurel replied, "I've always had an interest in disability services, and I have a passion for community service work."

Laurel has been a member of Lions since she was 15, originally joining the Toowoomba Leos Club. She moved to Brisbane in 2000 to begin a medical science degree at QUT, and joined the QUT Lion's Club, of which she soon became treasurer.

This year Laurel has also taken up the position of Disabilities Coordinator for the Student Guild at QUT. With such a busy schedule, it was surprising to hear that Laurel is looking forward to undertaking more volunteer work for MontroseAccess.

"I had a fantastic time over the Christmas break. MontroseAccess had such an enjoyable environment, and the kids were great. The fun, relaxed environment allowed the kids to be themselves and express themselves," Laurel said.

Laurel took part in many of the artistic and craft activities during the holiday program, which was perfectly suited to her skills. In her spare time, Laurel takes part in 10th to 16th century historical re-enactments. She sews all her own costumes for the re-enactments, so when it came to activities such as puppet making, Laurel was in her element.

"While craft isn't an activity boys normally love to do, it was great to be able to encourage them to participate and develop their own individual style. You could see aspects of their personality reflected in the finished items.

"My vision for the future is to see more teenagers with physical disabilities actively pursuing a university education. Through my work with the Student Guild I know that there is a great deal of support available for them, and I would like to see many more young adults taking up this opportunity," Laurel said.

## Lorraine Budge

When Lorraine Budge volunteered to give MontroseAccess a helping hand during McHappy Time, she found herself literally working with helping hands – 1700 in fact! Lorraine assisted stapling the hands to ribbon, and they were then hung across the ceiling of the McDonald's Wynnum West restaurant.

"MontroseAccess's services have been fantastic. They have really helped with my daughter. The fact that the therapists come to your home makes it so much easier. Volunteering was my way of giving back," Lorraine said.

"When I volunteered on McHappy Day, I found it difficult to ask people directly for a donation. I asked myself, 'do I believe in what I am doing', and yes, I do. Besides, people can always say no. After that I found it easy to ask people for a donation.

"I really enjoyed the experience. It was great to get out there, meet people and have a chat. I had a really good feeling when I left – like I had done something worthwhile."



## OUR SUPPORTERS

*We gratefully acknowledge the support and assistance from many individuals, organisations and government.  
Without this support we could not provide the same quality and range of services to our clients.*

### THANK YOU



- Albion Park Harness Racing
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- Springwood Bowls Club
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- The Women's Apex Club of Townsville
- William Van Caenegem
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- Wings Away Inc
- Howard Wiseman
- Womens Golf Gold Coast
- Jenny Wong
- ZigZag Advertising

# A LEGACY NEVER FORGOTTEN



GEORGE  
MARCHANT

When MontroseAccess (The Queensland Society for Crippled Children) first opened in 1933 it was in part made possible by the generosity of Mr George Marchant.

Mr Marchant was born at Brasted, Kent, England on 17 November 1857. At the age of 16, with only a few shillings in his pocket, Mr Marchant said goodbye to English soil and set sail for Australia, landing in Brisbane. After working as a station hand in the country, he returned to Brisbane where he found employment in an aerated-waters factory as a carter. This factory was an inspiration to Mr Marchant, and in 1886 he bought a similar small business.



## WHY MONTROSE?

The name "Montrose" was on the gate when Mr Marchant first bought his home at Taringa, and in his own words,

"I didn't have enough money to buy a tin of paint to paint it out, so it will have to stay as "Montrose".

Mr Marchant subsequently donated this, his own home, in its entirety to The Queensland Society for Crippled Children.

In 1937 when the children were transferred to the new residence at Corinda, the name "Montrose" went with them.

*"I am an instrument of God and will use those powers given me to help others."*

(George Marchant)

Mr Marchant's soft drink factory was extremely successful, and grew to be one of the largest businesses of its kind in Australia. Factories were opened in Sydney, Melbourne, Adelaide and Newcastle, and well as Brisbane. Mr Marchant invented and patented a bottling machine, which was later used all over the world.

In the early 1930s Mr Marchant donated his own home at Swann Road, Taringa, to the organisation, as our first residence. After some alterations, it was officially opened on 3 December 1933, and the first client was admitted the next day. Its facilities soon became inadequate because of the extent of the Poliomyelitis epidemic and especially because of the high needs of the children from the country.

Seeing the need for expansion, Mr Marchant then purchased our present site, formerly known as "Ardoyne", in 1937, as a further gift to the organisation. Montrose Home was then able to provide accommodation for 90 children and also a complex service, including long-term accommodation, schooling, dental treatment and even a barber.

The home at Taringa was returned by the Society to Mr Marchant, who subsequently donated the land to the RSL. Mr Marchant died on 5 September 1941. Even in passing, his commitment to the Queensland Society for Crippled Children was evident, where he bequeathed a significant donation and the remainder of his estate to the organisation.

The generosity of Mr Marchant has contributed significantly towards improving the lives of Queensland children with physical disabilities, and his commitment continues to strengthen the organisation to this day.



## DIRECTORS

*One in 22 children\* living in Queensland have a physical disability.  
It is our vision that one day, every one of these children will have  
access to the therapy and support services they require.*



**JILL CROSS** *President*  
Appointed: 1998  
Profession: Speech Pathologist –  
Speech Pathology &  
Literacy Clinic



**JACK BRYCE**  
Appointed: 2003  
Profession: Partner –  
Minale Bryce



**IAN DICKSON**  
Appointed: 1988  
Profession: Electrical Engineer –  
Dowding & Mills



**MARK GREENUP**  
Appointed: 2003  
Profession: Manager – PR Graphics,  
Pad Print & Precision Badges



**JOHN KENNEDY**  
Appointed: 1998  
Profession: Accountant/Company  
Secretary – MBL Australia



**ROBYN MURRAY**  
Appointed: 2000  
Profession: Consultant Psychologist –  
Yeronga Clinic



**DR LLOYD TOFT**  
Appointed: 1990  
Profession: Orthopaedic Surgeon –  
Watkins Medical Centre



**DR GEOFFREY WALLACE**  
Appointed: 1995  
Profession: Paediatric Neurologist –  
Mater Medical Centre



**CHRISTOPHER WILLE**  
Appointed: 2003  
Profession: Solicitor –  
Freehills Solicitors

*\* Based on data obtained from the Australian Bureau of Statistics 1996 Census.*

# *we remember*

*We remember with love  
the children who have passed  
away and our thoughts  
are with their families.*

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